



6/19/2015

We have been using ITG at three of our hotels in Kentucky for about a year now, and I have nothing negative to say about ITG, Mark, or his team. Since they have come on board with us, our guest satisfaction has gone through the roof with our guest high speed internet, which was a much needed area of improvement in our hotels. Mark and his team have been prompt in addressing any concerns that we may have, while also working to proactively address any items needed for improvement into the future. We have been extremely happy with Mark and ITG, and would highly recommend them for your high speed internet improvement needs in any capacity. Their 24/7 support is very helpful and friendly, their technicians are knowledgeable and efficient, and their equipment has proven to be stable and reliable in busy/airport hotels which see a significant amount of internet traffic in them. The only regret I have is not bringing them on board with us quicker!

Please feel free to contact me directly, if I could be of any additional assistance.

Thanks,
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