



One Comfort Lane  
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March 11, 2005

Mr. Vic Patel  
Comfort Inn – Butler  
One Comfort Lane  
Butler, PA 16001

To whom it may concern:

At the Comfort Inn, Butler PA, we chose ITG to install and support our High-Speed Internet Access solution.

Initially, we attempted to save money by trying a power line service using the existing AC power to the rooms. This technology did not perform well and appeared to cause more problems than it solved. It was slow in some rooms and did not work at all in others.

We changed vendors to ITG last year and we are happy with the solution and support. ITG installed a DSL network utilizing our existing phone network. This network has proven to be seamless. ITG's 24X7 guest support has also proven to be very reliable for our office and our guests.

If you have any questions regarding ITG, please feel free to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Vic Patel", with a long horizontal line extending to the right.

Vic Patel  
General Manager